

AHSC Overview

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Care

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Our Vision, Outcomes, Commitments and Priorities

Our Vision

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are — and when they need it, they receive care and support that prioritises independence, choice, and recovery.

Our Adult Social Care Strategic Plan was approved on 16th March 2022. It sets a direction, vision, outcomes, commitment and a delivery plan.

Our Strategic Outcomes

Safe and Well	Everyone has the right to feel safe in a place they can call home (at home or in a homely setting) and protected from harm. We want everyone in Sheffield to be physically and mentally well for as long as possible, able to manage their conditions and to be able to return to their normal life as much as possible after a change in their circumstances
Active and Independent	Everyone in Sheffield should be able to live independently and have control and choice over decisions that affect their care and support. All our work should support people to increase their independence regardless of condition, disability, or frailty. Independence will look different for everyone. We'll work to simplify the adult social care system, but we know that some people will still need support to access it: we will advocate for people who may need it.
Connected and Engaged	Everyone can connect with communities that care and support them. We listen to their voices and take feedback on board. People are engaged in that community, sharing their experience, and contributing to the wellbeing and prosperity of their members. Unpaid carers are plugged into a network that enables them to get support for their own mental health, wellbeing, and needs.
Aspire and Achieve	Everyone can develop their sense of purpose and find meaning in their lives. We support them to develop their personal outcomes and aspirations to achieve their ambitions, which can include cultivating hobbies and interests, helping others, education, employment, or lifelong learning.
Efficient and Effective	Everyone is supported by a system that works smartly together, delivering effective and quality outcome-focused services that promote independence and recovery. People have a choice of good services that meet their needs and give them a positive experience regardless of their background, ethnicity, disability, sex, sexual orientation, religion, or belief. This is enabled by an engaged, supported, and well-trained workforce that works together through innovation and creativity that is trusted to make the right decisions with the people they support. Our transparent decision - making system delivers best value. We will consider climate impacts in our decisions.

Our Strategic Commitments

Commitment 1	Support people to live a fulfilling life at home, connected to the community and resources around them, and provide care and support where needed.
Commitment 2	Provide temporary assistance to help people regain some stability and control in their life following ill health or crisis
Commitment 3	Provide care and support with accommodation where this is needed in a safe and supportive environment that can be called home.
Commitment 4	Make sure support is led by 'what matters to you', with helpful information and easier to understand steps.
Commitment 5	Recognise and value unpaid carers and the social care workforce and the contribution they make to our city
Commitment 6	Make sure there is a good choice of affordable care and support available, with a focus on people's experiences and improving quality

Our Strategic Plan



Sheffield's vision for adult social care Plan on a page

What are we trying to achieve?

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, and when they need it, they receive care and support that prioritises independence, choice, and recovery.

<p>How will we achieve it? What are our commitments?</p>	<ul style="list-style-type: none"> Support people to live a fulfilling life at home, connected to the community and resources around them, and provide care and support where needed. 	<ul style="list-style-type: none"> Provide temporary assistance to help people regain some stability and control in their life following ill health or crisis. 	<ul style="list-style-type: none"> Provide care and support with accommodation where this is needed in a safe and supportive environment that can be called home. 	<ul style="list-style-type: none"> Make sure support is led by 'what matters to you', with helpful information and easier to understand steps. 	<ul style="list-style-type: none"> Recognise and value unpaid carers and the social care workforce and the contribution they make to our city. 	<ul style="list-style-type: none"> Make sure there is a good choice of affordable care and support available, with a focus on people's experiences and improving quality.
<p>What will we do?</p>	<ul style="list-style-type: none"> We will provide a partnership of care and support, designed and delivered with communities. We will develop an accessible team model where social work staff can really work in partnership with and get to know their community. 	<ul style="list-style-type: none"> We will deliver a strong, reactive offer of services that provide flexible and intensive crisis support. We will shift our resources and focus to develop and deliver more proactive, preventative approaches. 	<ul style="list-style-type: none"> We will develop vibrant options for care that offer more choice, that help the person to retain or regain control of their life and build on the strengths of the person and their networks. We will transform care at home in Sheffield, focussing on improving experience and outcomes. 	<ul style="list-style-type: none"> We will improve how we share information so that it meets the needs of everyone in Sheffield, with plain language and simplified access steps. We will invest in a system-wide approach that means everyone receives the same standard and continuity of preventative person-centred care. We will make sure everyone can be involved as an equal partner in designing the support and services they receive across the whole system. We will deliver more flexible and simplified ways for people to be able to purchase and arrange their care and support. 	<ul style="list-style-type: none"> We will develop and deliver a Sheffield workforce strategy for the whole system, focussing on equality, diversity, and inclusion. We will embed a clear support offer and structure for all carers. 	<ul style="list-style-type: none"> We will ensure people can move easily between care and support including health, social care, and the voluntary, community, and social enterprise sector. We will embed open and transparent decision-making alongside our plans and priorities for adult social care, created with the people of Sheffield.
<p>What will people say?</p>	<ul style="list-style-type: none"> I know what services and opportunities are available in my area. I am confident to engage with friends/ support services. I have a conversation with someone who understands me. I know where to go and get help. I can have fun, be active, and be healthy. 	<ul style="list-style-type: none"> I know I have control over my life, which includes planning ahead. When I need support, it looks at my whole situation, not just the one that might be an issue at the time. We start with a positive conversation, whatever my age. 	<ul style="list-style-type: none"> I know what services are available and can make informed decisions. I can make a choice on whether I move into a care home, and where I live and with whom. I deal with people I know and trust that are well-trained and love their job, respect my expertise, and can make decisions with me. 	<ul style="list-style-type: none"> I know what services are available and can make informed decisions. I know that I have some control over my life and that I will be treated with respect. I know where to go and get help. I am listened to and heard and treated as an individual. I feel that I have a purpose. I can have fun, be active and be healthy. I am seen as someone who has something to give, with abilities, not disabilities. I get support to help myself. I can manage money easily and use it flexibly. 	<ul style="list-style-type: none"> I deal with people I know and trust that are well-trained and love their job, respect my expertise, and can make decisions with me. I am resilient and have good mental health and wellbeing. I have balance in my life, between being a parent, friend, partner, carer, employee. 	<ul style="list-style-type: none"> I only tell my story once unless there are changes to 'what matters to me'. The system is easy to navigate. I am listened to and heard.

Key Strategic Milestones Jan 2021 – April 2023

Strategic Priority	Key Products	Expected Completion Date
Setting Direction and Agreeing priorities	Adult Social Care Strategic Plan	Approved 16 th March 2022
	AHSC Strategic Delivery Plan & Market Shaping Statement	June 2022
	Direct Payments & Personalisation	September 2022
	Joint Strategic Commissioning Plans (Unpaid Carers, Adults with a Disability, Mental Health, Changing Futures)	February 2023
Financial Sustainability	Financial Recovery Plan and Governance Framework	June 2022
	Care Governance and Performance Framework	June 2022
Setting Standards and Quality Improvement	Joint Health and Wellbeing Outcomes Framework	September 2022
	Safeguarding Delivery Plan	June 2022
	Liberty Protection Standards Delivery Plan	September 2022
Workforce Sustainability	Workforce Plan	November 2022
	Recruitment Campaign	

Key Operational Milestones April 2022 – April 2023

Operational/ Tactical Priority	Key Products	Expected Completion Date
Addressing Backlogs & Delivering Accessible & Sustainable Services,	Safeguarding	October 2022
	Equipment & Adaptations	March 2023
	Reviews	March 2023
	Discharges	October 2022
	Continuing Health Care	October 2022
	Transitions	March 2023
	Direct Payments	July 2022
New Models of Care & Quality	Homecare/ Care & Wellbeing	June 2022
	Care Homes	October 2022
	Technology Enabled Care	February 2023

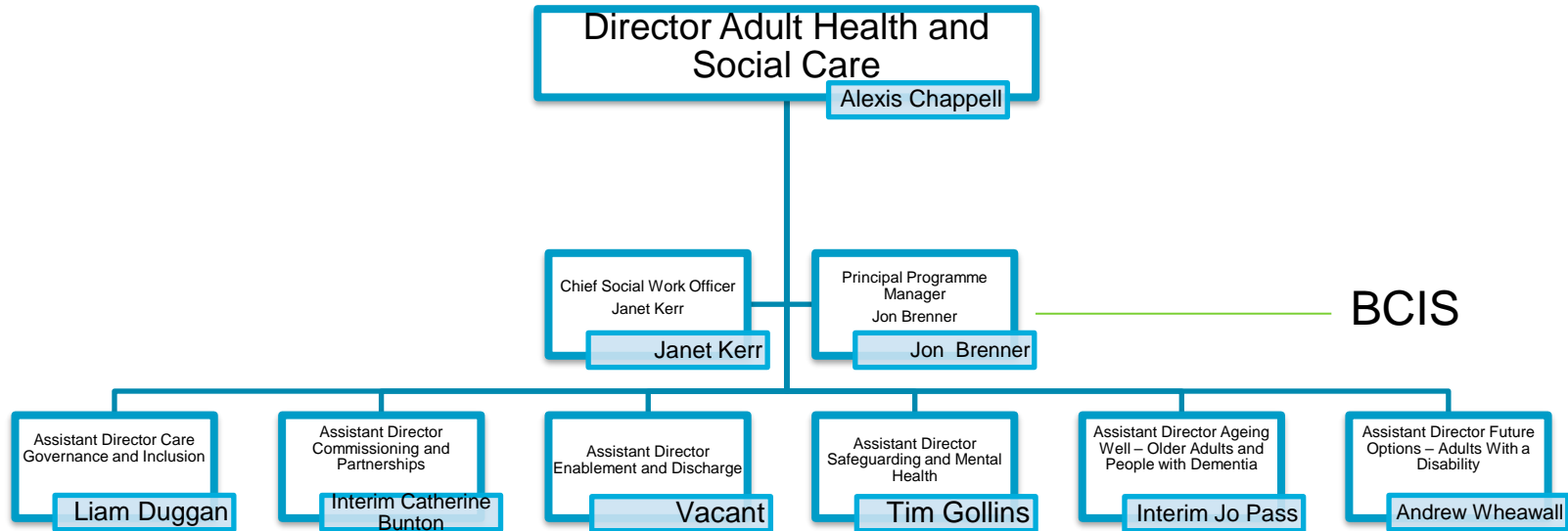
Who We Are

Who is Adult Health and Social Care?



Adult Health and Social Care is a Partnership of the people who use our services, unpaid carers, workforce, health, vcse, independent sector, communities, unions and our wider partners

Adult Health and Social Care Leadership Teams



Our leadership team have a responsibility for leading and working with partners to end inequalities, prevent and reduce need for care and support and maximise opportunities for adults and their unpaid carers to live independently, well and safely so that they can life they want to live in their local communities.

Our Focus

In line with our vision and commitments, each of our leadership teams will have a responsibility for working in partnership to end inequalities, prevent and reduce need for care and support and maximising opportunities for adults and their unpaid carers to live independently, well and safely so that they can live the life they want to live in their local communities.

Each Assistant Director will have responsibility for:

- Assessment and Review
- Commissioning of Services and development of Strategic Plans
- Provision and delivery of services
- Improvement and budget planning so that we deliver on our strategic outcomes and operational targets.
- A Local Area Committee and Strategic Board/ Partnership to represent Adult Social Care so that we are connected into our communities and working in partnership with our partners across the City.

Adult Social Care Teams – Governance, Assurance and Professional Development

Chief Social Work Officer
(Janet Kerr)

- Principal Social Worker, Cauldicot Guardian and Nominated Lead for CQC and Social Work England
- Workforce Planning and Practice Development
- Business Continuity.
- Quality Assurance
- Protecting People Strategic Lead

- Strategic Lead – Workforce, Unpaid Carers, Safeguarding and Protecting People

Assistant Director Governance and Financial Inclusion
(Liam Duggan)

- Care Governance and Compliance
- Social Care Account Service and Charging
- Executer Services & Appointees
- Operational Governance including Business Support

- Strategic Lead - Financial Inclusion, Care Governance, Engagement and Co-Production/ TLAP

Assistant Director Commissioning and Partnerships
(Catherine Bunten)

- Quality Assurance Commissioned Providers
- Direct Payments
- Adult Commissioning
- Strategic and Partnership Board Coordination and Partnerships.

- Strategic Lead – AHSC Strategic Plan & Strategic Delivery Plan, Personalisation, Climate Change and Early Intervention and Prevention

Adult Social Care Teams – Delivery

AD Safeguarding and Mental Health (Tim Gollins)

- First Contact Services/ MASH
- Approved Mental Health Officers
- DOLS/ BIA Assessors
- Forensic Social Work
- Mental Health Social Work

- Strategic Lead: Information and Advice, Mental Health, Liberty Protection Standards & Adults

AD Ageing Well – Older Adults (Jo Pass Interim)

- Assessment and review
- Older Adult Mental Health Provision
- In house and Commissioned Older Adults Residential Care, Day Services

- Strategic Lead: Ageing Well, End of Life, Older Adults Accommodation & Residential Care, Dementia

AD Wellbeing & Independence (Vacant)

- Occupational Therapy
- Homecare (Internal and Commissioned)
- Hospital Discharge & OOHS Teams
- Community Alarm/ Technology Enabled Care

- Strategic Lead: Wellbeing and Independent Living, Technology Enabled Care & Digital Transformation, Hospital Discharge

AD Adults with a Disability (Andrew Wheawall)

- Assessment and Review
- Transitions
- Continuing Health Care
- Sensory Impairment Services
- In House and Commissioned residential, non residential services

- Strategic Lead: Learning Disability, Autism and Physical Disability

Who We Support and What We Do

Who Do Adult Health and Social Care Support?

Adult Health & Social Care has a responsibility to support people with specific needs to live independent and fulfilled lives safely in their local community. We do this by providing information, advice and guidance as well as support and services.

We offer support to the following groups of people who are over 18:

- People at risk of harm, inclusive of domestic abuse, deprivation of liberty
- People with physical disabilities
- People with sensory disabilities
- People with learning disabilities
- Older people and people with dementia
- People experiencing mental ill health
- People with autistic spectrum conditions
- People who provide care and support to friends or family
- People supported by Children's Social Services who are approaching 18 years old and may require adult social care support

What Do We Do?

The main responsibilities of Adult Health and Social Care are set out in three main pieces of legislation: the Care Act 2014, the Mental Capacity Act 2005, Human Rights Act 1998, Domestic Violence, Crime and Victims Act.

These legislation direct Adult Health and Social Care Services to:

- promote wellbeing
- protect (safeguarding) adults at risk of abuse or neglect
- prevent the need for care and support
- promote integration of care and support with health services
- provide information and advice
- promote diversity and quality in providing services

Keeping people safe is a critically important part of our obligations.

What is the DASS (Director of Adult Social Services) Accountabilities?

Professional Leadership Role	Professional Responsibilities (See Guidance notes for more details)
Professional Advisor	Provision of advice to the Council, Mayor or Leader, and Cabinet on the exercise of social work & social care statutory functions.
Strategic	Devising and securing agreement to a vision for social care that addresses the Council's statutory responsibilities, in the context of its political vision and direction, and ensures services and procedures drive engagement with people in the design, delivery and evaluation of services.
Delivery of Services	To ensure that the Council has a local offer that meets statutory duties in relation to 1) Delivery (Prevention, information and advice; Assessment, Care and Support, Mental Health, 2) Performance (Measuring effectiveness of services) 3) Complaints (Ensuring effective arrangements to respond to complaints, serious incidents and matters referred to the Local Government Ombudsman).
Operating Framework	The DASS is accountable, on behalf of the Council, for the Social Care Operating Framework, and how it complies with legislation and best practice. Key Areas - Adult Safeguarding, System Leadership, Promotion of rights of people with a disability. During COVID – Vaccination implementation for Social Care Staff.
Resource Management	1) Workforce - Ensuring the availability and competence of staff, in direct employment and in the wider market; 2) Market Shaping - to ensure sufficiency of supply and address current and anticipated future needs, whether publicly or privately funded, and its sustainability; 3) Quality - Ensuring capacity and quality of services – whether commissioned or in house, 4) Financial – to set and manage overall budget for Adult Social Care.



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What Support Do We Offer

Adult Health and Social Care Offer a range of supports which includes:

- Information and advice
- Assessment, review and care coordination
- Safeguarding including protecting people at risk of harm from domestic abuse, deprivation of liberty, unlawful detention in hospital
- Care and support such as enablement, homecare, residential care, extra care, supported living, respite and day services
- Support to live independently such as equipment, adaptations, community alarms
- Specialist mental health services and recovery support.
- Financial inclusion and appointee services
- Support to unpaid carers

Our Governance

Governance and Accountability

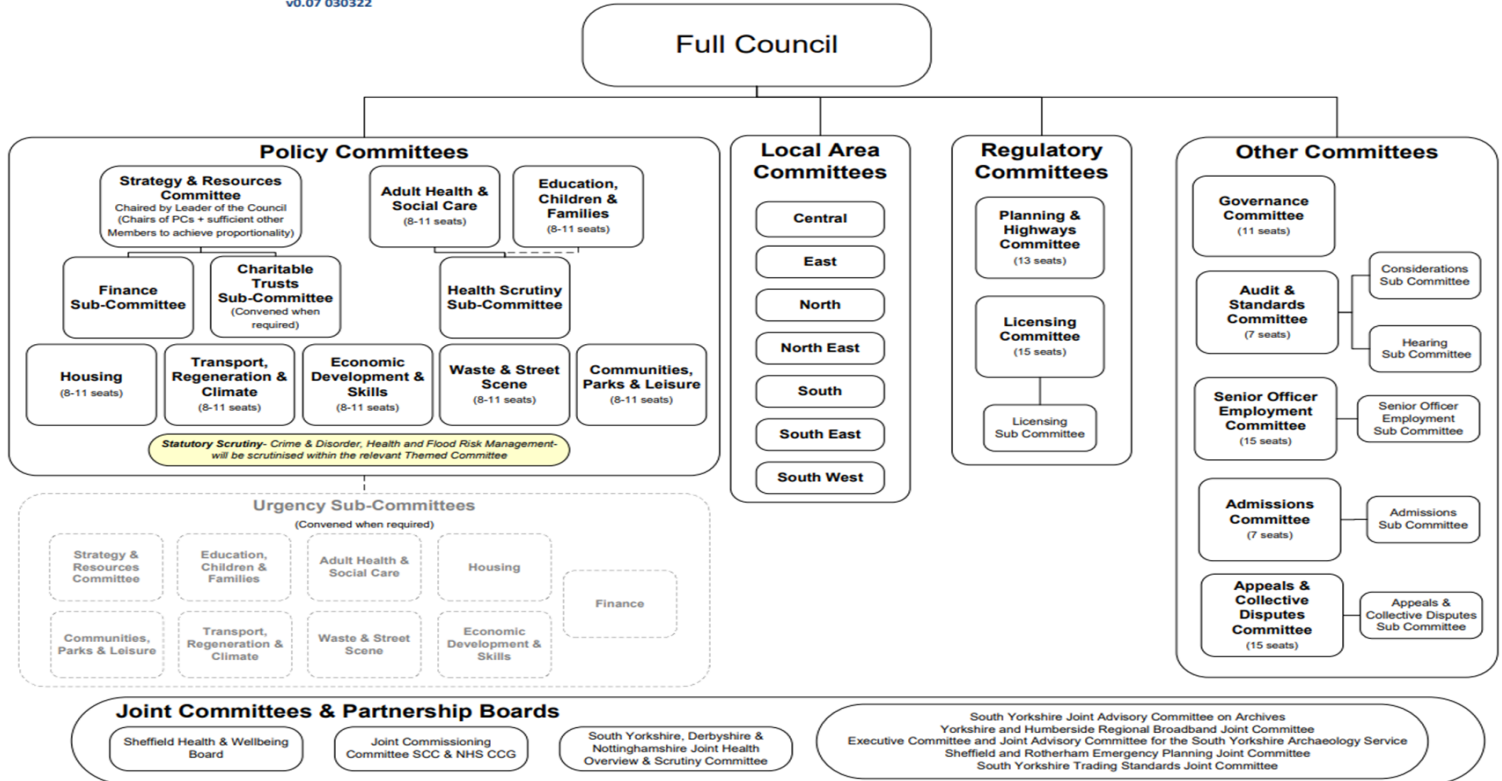
Adult Health and Social Care has introduced governance and accountability at

- Scrutiny and Decision Making – Policy Setting, Decision Making and Scrutiny through Adult Social Care Committee (see slide 23)
- Strategic – Oversight through a strategic delivery Board focused on coordinating and delivering transformation within Adult Social Care Services. (See slide 24)
- Tactical – Operational and tactical oversight of budget, performance and delivery through performance clinics, senior leadership meetings and union meetings
- Leadership and Governance Framework – Through a new leadership structure and Care Governance Accountability framework.

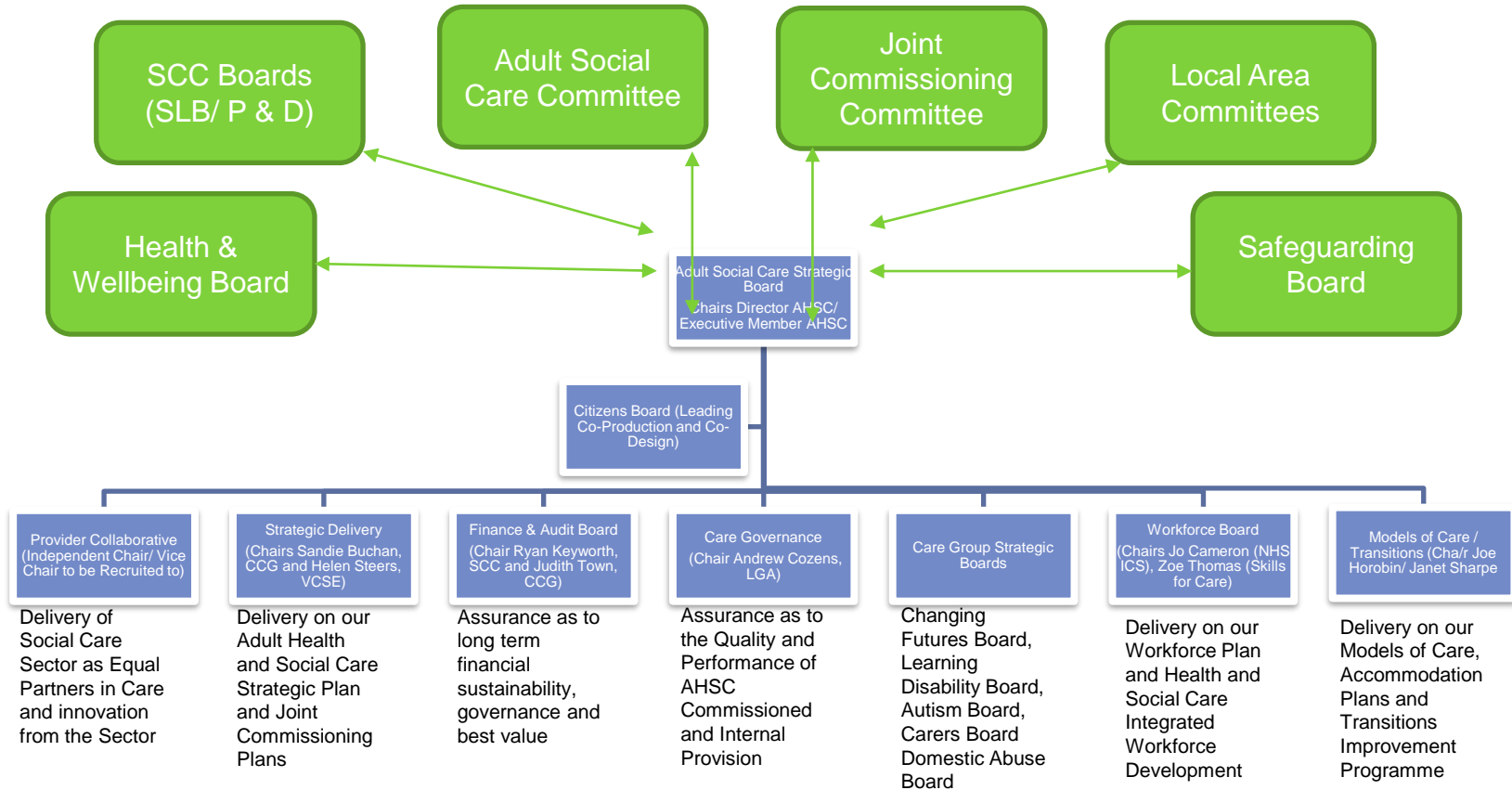
Committee Structure

Proposed Governance Arrangements May 2022

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Strategic and Democratic Governance



Key Documents – Sheffield Adult Social Care

Adult Social Care Strategic Plan – [Our adult social care vision and strategy \(sheffield.gov.uk\)](#)

Statutory Arrangements of Working with NHS – [Sheffield City Council - Agenda for Co-operative Executive on Wednesday 16 March 2022, 1.30 pm](#) – Agenda Point 13

Budget and Budget Delivery Programme 2022/ 2023 – [Sheffield City Council - Agenda for Co-operative Executive on Wednesday 16 February 2022, 2.00 pm](#) – Agenda Point 14

Change Programme – [Sheffield City Council - Agenda for Healthier Communities and Adult Social Care Scrutiny and Policy Development Committee on Wednesday 16 March 2022, 10.00 am](#) – Agenda Point 9.

Key Documents – National Policy

- Department of Health and Social Care White Paper ‘Integration and innovation: working together to improve health and social care for all’, 11th February 2021
- Department of Health and Social Care ‘Statutory Guidance, Care and support statutory guidance’, updated 27th January 2022
- DHSC (White Paper ‘Joining up care for people, places and populations’, 9 th February 2022
- [Build Back Better: Our Plan for Health and Social Care - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/white-papers/build-back-better) – 8th March 2022
- [People at the Heart of Care: adult social care reform white paper - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/white-papers/people-at-the-heart-of-care) – 18th March 2022

Key Statutory Guidance

- [Infection prevention and control in adult social care: COVID-19 supplement - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/infection-prevention-and-control-in-adult-social-care-covid-19-supplement) – 3rd May 2022
- [Hospital discharge service: action cards - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/hospital-discharge-service-action-cards) – 31st March 2022
- [Hospital discharge and community support guidance - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/hospital-discharge-and-community-support-guidance) – 31st March 2022
- [Social care charging for local authorities: 2022 to 2023 - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/social-care-charging-for-local-authorities-2022-to-2023)
- [Care Act 2014: supporting implementation - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/care-act-2014-supporting-implementation) – 27th January 2022
- [Summary of the statutory responsibilities of Local Authorities in relation to adult social care and the statutory role of the DASS \(adass.org.uk\)](https://adass.org.uk)

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